

# Eric C. Parsons

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## Qualifications Summary

Certified Lotus Professional (CLP) Administrator/Developer with 10 years of Domino experience covering administration, system design, data modeling, and development of solutions covering multiple organizations and domains. Sound record of secure, creative, targeted solutions, leadership in design, and deployment of Domino installations to 4000 clients. Strong operating system background to handle administration of systems in WinNT, Unix, Linux, OS/400 and OS/390 systems at various levels ranging from application support to full service.

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## Experience Highlights

- Moved Kansas City's email and applications systems from one that failed near daily, to one that is a fully redundant, self healing system of clustered mail, application, internet gateway, and extranet services to accomplish near zero down time. The number of concurrent email clients increased 650% during the transition from a mixed 4.x, 5.x environment to a solid 6.x environment. Configured Browser Single Sign On (LTPA) with SSL on mail and application servers for convenience to the intranet client. Initiated encrypted network traffic to protect communications. Initiated "backside" networking to remove approx. 4Gb. of daily traffic from regular network.
  - Installed and maintain SecuriQ ([www.group-technologies.com](http://www.group-technologies.com)) spam filtering and archival solution to comply with Missouri Sunshine statute. Handle filtering, RBL listing, and interfacing with other Postmasters. Designed and wrote RBL Convert application ([StartingBlockComputing.com/rblpeek.php](http://StartingBlockComputing.com/rblpeek.php)) to automate process, and reduce time spent from eight hours per week to about fifteen minutes. System allows for both white and black lists for DNS administrators.
  - Assisted in testing and administering Domino Everyplace Access Server for Wireless access to mail and other applications. Created redirection servlet to allow regular browsers to use WAP services. Worked toward better XSLT file for regular browsers, though project was not completed.
  - Installed initial group of Blackberry devices. Installed, configured and maintain Blackberry Enterprise Server (BES). Provide ongoing third level client troubleshooting when technical understanding is critical.
  - Assisted e-com/e-gov efforts for the City providing support for servlet engines and DIIOP research. Provided support solution to IBM when DIIOP was not working on OS/390. Created test bed with Domino using the Tomcat Open Source engine. Used Java knowledge gained in deploying browser based mail solution for the City.
  - Planned and executed rollout to the Equifax Commercial Specialists (later ChoicePoint). Upgraded approx. 100 clients remotely. Have upgraded the City of Kansas City from 4.6 – 5.0, then 5.09 to 6.02 currently.
  - Provided installation and support of Cisco telecommunications equipment, interfaced with telecommunications companies keeping WAN connections running.
  - Designed and programmed automated Invitation system, ID Distribution, Sales Tracking, Asset Flow, and Help Desk Tracking applications.
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## Professional Experience

### City of Kansas City, Missouri

July 2000-Present

Contract Administrator for the City Government. Design, support, and maintain twenty servers across diverse operating system infrastructure.

### Information Industries Inc. (Triple-I)

March 2000-July 2000

Administrator/Developer. Maintain eight Domino 4.6 servers with approx. 200 clients. Secured Internet facing servers from attack using LotusScript to automate. Designed Admin Tools database to store utilities.

### ChoicePoint Inc, CPCS Div (NYSE:CPS)

October 1996 – March 2000

Senior Network Specialist. Provided Domino expertise for division, with approx. 1200 total clients. Worked on Cisco 4000 series routers and Cisco AS 5300 dial in machine. Provided NT, Novell, support primarily and SCO Unix secondarily.

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## Spencer Fane Britt & Browne

August 1996 – October 1996

PC Specialist. Provided training and support of a wide variety of systems including Novell Groupwise, AMS Legal Financials, and PC Docs based on Sybase RDBMS.

## Executrain of Kansas City

March 1993 – August 1996

Senior Instructor. Taught public and private classes, and supported a Lotus Notes OS/2 server, connecting to both Windows NT 3.51 and Novell 3.12 environments.

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## Technical Abilities

### **Languages/Technologies:**

Domino, LotusScript, C++ (Borland Builder), MS Assembler 5.0, Borland RDBMS, MS VBA, Java, HTML, WAP/WML, LDAP, LTPA, Apache, Tomcat, iQSuite email filtering/archiving/managing suite, Blackberry, Java servlets

### **Operating Systems:**

Windows NT 4.0, Windows 3.1, 95, 98, 2000, XP, SCO Unix, AIX Unix, OS/400, OS/390 (and Unix interface to the 390 system), Mandrake Linux, WinCE, Mac/Apple

### **Desktop Software Packages:**

#### **Microsoft:**

MS Office, Outlook, Outlook Express, Project

#### **Lotus IBM:**

Notes clients from 3.02 through 6.5, SmartSuite Office suite.

#### **Borland:**

Paradox through v7 (Object PAL)

#### **Graphical:**

Micrografx Picture Publisher, Macromedia Flash 5.0, Ulead Photo Impact, Ulead Media Studio Pro

#### **Others:**

Visual Paradigm UML (Case tool), Ghost Installer 4.0, Ethereal Network analyzer, CoffeeCup HTML utilities.

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## Education, Certifications, and Awards

- 1994 Longview Community College -- Lee's Summit, Missouri -- Associates in Applied Science, Data Processing GPA 3.84
  - Phi Theta Kappa – Scholastic Honor Fraternity
  - Microsoft Certified Professional MCSE (4.x), MCP + Internet
  - Novell Certified Administrator
  - Certified Lotus Professional – Notes Administrator v4.x, R5, ND6, Notes Developer v.4.x, Notes Developer CLS v 6
  - SkillDrill Certification – Developer score 4.22 / 5.0 – 1<sup>st</sup> place / 177 (now [www.cramsession.com](http://www.cramsession.com))
  - SkillDrill Certification – Administration score 4.0 / 5.0 – 3<sup>rd</sup> place / 503
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